

Hearing Help Essex

Audiology – Southend Hospital

All adult patients currently wearing NHS hearing aids do not need a GP referral but can contact us directly for advice or to book an appointment at any of our main hospitals and satellite sites.

Location

Southend Audiology Department,
Prittlewell Chase ,
Westcliff-on-Sea,
Essex
SS0 0RY

Repair Service - Opening Times

Southend Hospital (By appointment ONLY)

- Monday to Friday

Please note the repair clinics are by APPOINTMENT ONLY. This means that if your hearing aid needs to be repaired or checked, please call us on 0300 443 0351 to make an appointment. If you require a technical adjustment i.e. clarity/volume, please telephone us on 0300 443 0351 to request a Follow-up appointment.

We offer appointments at the clinics below, all of which need to be booked directly through our audiology department:

- Southend Hospital: Monday to Friday, 8.30am to 5.30pm
- Canvey Outpatients, Long Road: Every first, third and fifth Monday, 9am to 4.15pm, Every Friday 9am to 4.15pm.
- Tyrells Clinic: Thursdays, 8.45am to 4.30pm
- Leigh-on-Sea Primary Care Centre: Monday to Friday, 9am to 5pm
- Southend Medical Centre: Tuesday 9am to 5.30pm

Postal Requests

For replacement corda tubes or batteries by post, please send in your brown record book with a LARGE LETTER STAMP to cover the return postage.

- We are now available to be contacted via the following email address: mse.audiology@nhs.net

Battery Replacement Service

You will be able to collect batteries from the following Clinics on production of your brown book or white record card:

- Benfleet: Tyrells 39 Seamore Avenue, SS7 4EX – 01702 385533
- Canvey Outpatients, The Paddocks SS8 0JA - 01268 686000 and Canvey Outpatients, Long Road, SS8 0JA - 01702 385111 and The Health Centre, Third Avenue - 01268 683758.
- Eastwood: Kent Elms Surgery – SS9 5UU, Dr Krishnan (ground floor) - 01702 52201
- Great Wakering: Health Centre High Street SS3 OHX - 01702 577800
- Hadleigh: Victoria House Corner SS7 5TG- 01702 578600
- Hockley: 53 Spa Road, SS5 4AR- 01702 578700
- Hullbridge: Riverside Medical Centre, 175 Ferry Road, SS5 6JH - 01702 230555
- Leigh-On-Sea: Leigh Primary Care Centre, 918 London Road SS9 3NG. (Near Iceland) - 01702 482800
- Belfairs Chemist: 327 Eastwood Road North - 01702 525123
- Rayleigh: Eastwood Road, SS6 7JP - 01268 366600
- Rochford: Raphael House, Old Ship Lane, SS4 1DD - 01702 543404
- Shoeburyness: Campfield Road, SS3 9BX - 01702 987798
- Southend-On-Sea: Warrior House, 42 – 82 Southchurch Road, SS1 2LZ – 01702 456820 and St Lukes Health Centre, Pantile Avenue, SS2 4BD - 01702 611505
- Westcliff-On-Sea: The Valkyrie Road Primary Care Centre, 50 Valkyrie Road - 01702 220170 and North Road Primary Care Centre, 183-195 North Road - 01702 224900
- Brentwood Area: Brentwood Community Hospital, Crescent Drive - 01277 695000.
- The following libraries are issuing batteries:
 - Brentwood
 - Shenfield
 - Ingatestone and Billericay library. Contact them on 03456 037628.

Further information about Audiology services can via the website at: <https://www.mse.nhs.uk/audiology-services>