

# Hearing Help Essex

## **Audiology – Basildon Hospital**

All adult patients currently wearing NHS hearing aids do not need a GP referral but can contact us directly for advice or to book an appointment at any of our main hospitals and satellite sites.

### **Location**

Adult Hearing Centre,  
Level C Jubilee Wing,  
Basildon Hospital,  
SS16 5NL

Repair Service - Opening Times

### **Basildon Hospital (By appointment ONLY)**

- Monday to Friday

Please note the repair clinics are by APPOINTMENT ONLY. This means that if your hearing aid needs to be repaired or checked, please call us on 0300 443 2722 to make an appointment. If you require a technical adjustment i.e. clarity/volume, please telephone us on 0300 443 2722 to request a Follow-up appointment.

### **Postal Requests**

For replacement tubes or batteries by post, please send in your brown record book with a LARGE LETTER STAMP to cover the return postage.

- We are now available to be contacted via the following email address: [mse.adminaudiology@nhs.net](mailto:mse.adminaudiology@nhs.net)

### **Battery Replacement Service**

You will be able to collect batteries from the following Clinics on production of your brown book or white record card:

- Aveley Library: Purfleet Road, Aveley, RM15 4DJ
- Belhus Library: Derry Avenue, South Ockendon, RM15 5DZ
- Blackshots Library: Blackshots Lane, Grays, RM16 2JU
- Chadwell Information Centre: Brentwood Road, Chadwell-St-Mary, RM16 4JP
- Corringham Library: St Johns Way, Corringham SS17 7LJ
- East Tilbury Library: Princess Avenue, East Tilbury, RM18 8ST
- Grays Library: Orsett Road, Grays, RM17 0HG
- Tilbury Library: Civic Square, RM18 8AD

- Aveley Medical Centre: GP Surgery 22 High Street RM15 4AD
- Orsett Hospital: Hearing Centre First Floor Orsett Hospital, Rowley Road RM16 3EU
- Basildon Library: The Basildon Centre, St Martins Square, SS14 1EE
- Billericay Library: 143 High Street, Billericay, CM12 9AB
- Laindon Library: 5-7 New Century Road, SS15 6AG
- Pitsea Library: Community Centre off Maydells Pitsea SS13 3DU
- Vange Library: Southview Road, SS16 4ET
- Wickford Library: Market Road, Wickford, SS12 0AG
- Basildon Hospital: Adult Hearing Centre, Level C Jubilee Wing, Basildon Hospital SS16 5NL.
- Alternatively, you can send a large, stamped, self-addressed envelope to the Adult Hearing Centre using the contact details above. Please note a 'large letter' stamp is required to cover the postage costs.

**Further information about Audiology services can via the website at: <https://www.mse.nhs.uk/audiology-services>**