



Information from
Colchester Hospital



East Suffolk and
North Essex
NHS Foundation Trust

Postal service for hearing aid batteries and repairs

- **Please DO NOT send us your old batteries** – pop them into a battery recycling bin near you.
- **Use sturdy, standard size envelopes** and tape to ensure security.
- **Enclose your brown hearing aid booklet.** Please put your telephone number on the front of your book in case we need to speak to you.
- **Please send hearing aid repairs to us in the box if possible** as this will protect them. Failing that please use bubble wrap or, better still, a padded envelope. Please send the complete aid, with tube/dome/mould attached. Be sure to use enough postage for a large letter.
- **Enclose a stamped addressed return envelope** – both envelopes require a stamp for a “large letter” or alternatively use two regular stamps on each envelope.

Use **ONE** of either of
these stamps:



OR

Use **TWO** of either of
these stamps:



****Incorrect postage may delay/prevent us from receiving/returning your aids/batteries.****

**Audiology Department, 2nd Floor, Colchester Primary Care Centre,
Turner Road, Colchester CO4 5JR**

Phone: 01206 487142 Text: 07801 672153

Email: audiologycolchester@esneft.nhs.uk

Please note this email address is not encrypted

