

Do you wear NHS Hearing Aids that were issued at **St Margaret's Hospital, Princess Alexandra Hospital or Herts & Essex Hospital?**

If so, the volunteers from Hearing Help Essex can clean and re-tube your NHS hearing aids with Moulds (not Cordas) at these sessions:

- Ⓢ Great Dunmow, Rowena Davey Day Centre, CM6 1EQ
- Ⓢ Stansted Day Centre, CM24 8AQ

For further information about these sessions provided by Hearing Help Essex Volunteers please see the Services section of the Hearing Help Essex website.

Please note: There is a limit to the help our volunteers can provide at sessions. If you need new moulds, a hearing test, your hearing aids need adjusting or fine tuning, or your hearing aids have stopped working completely, please contact St Margarets Hospital Audiology department who can book you an appointment with an Audiologist.

St Margaret's Hospital Audiology Department's contact details are:
Phone: 01279 827126
Email: paht.audiology@nhs.net

Hearing Aid Batteries

Please contact your audiologist who will post you a year's supply of batteries. Batteries are not available for collection.

Repairs Service operates at the 3 hospital sites.

Princess Alexandra Hospital	St. Margarets Hospital	Herts and Essex Hospital
Hamstel Road	The Plain	Haymeads Lane
Harlow, CM20 1QX	Epping, CM16 6TN	Bishops Stortford, CM23 5JH

Please contact the team at St. Margaret's on 01279 827126 to arrange an appointment. Hearing aids can also be left at or posted to all three sites for repair and they will contact you when they are ready, though this may take up to a week. They can be returned to you by post or collected from the hospital. Please make sure you leave your name, address and date of birth when leaving your aid.

Unfortunately, a drop-in service is not available and the hospital ask you kindly not to bring hearing aids to the team expecting to have them repaired while you wait.