

Do you wear NHS Hearing Aids that were issued at **St Margaret's Hospital, Princess Alexandra Hospital or Herts & Essex Hospital?**

If so, the volunteers from Hearing Help Essex can clean and re-tube your NHS hearing aids with Moulds (not Cordas) at these sessions:

- Ⓢ Saffron Walden, Support for Sight, CB10 1EQ
- Ⓢ Great Dunmow, John Tasker House Surgery, CM6 1BH
- Ⓢ Thaxted Day Centre, CM6 2QW
- Ⓢ Stansted Day Centre, CM24 8AQ

For further information about these sessions provided by Hearing Help Essex Volunteers please see the Services section of the Hearing Help Essex website.

Please note: There is a limit to the help our volunteers can provide at sessions. If you need new moulds, a hearing test, your hearing aids need adjusting or fine tuning, or your hearing aids have stopped working completely, please contact Broomfield Audiology department direct who can book you an appointment with an Audiologist.

St Margaret's Hospital Audiology Department's contact details are:

Phone: 01279 827126

Email: path.audiology@nhs.net

Hearing Aid Batteries

You will be able to collect batteries from the following locations on production of your white book:

St Margaret's Hospital, Audiology Reception
Princess Alexandra Hospital Trust – Eye Reception & Main Entrance (League of Friends)
Herts and Essex Hospital – Outpatients Reception
Ongar War Memorial Medical Centre
Much Hadham Health Centre

You can also send the department a small jiffy bag/padded envelope with a large letter stamp attached and we can post batteries to you. Please send these to St. Margaret's.

Repairs Service operates at the 3 hospital sites.

Princess Alexandra Hospital
Hamstel Road
Harlow, CM20 1QX

St. Margarets Hospital
The Plain
Epping, CM16 6TN

Herts and Essex Hospital
Haymeads Lane
Bishops Stortford, CM23 5JH

Please contact the team at St. Margaret's on 01279 827126 to arrange an appointment. Hearing aids can also be left at or posted to all three sites for repair and they will contact you when they are ready, though this may take up to a week. They can be returned to you by post or collected from the hospital. Please make sure you leave your name, address and date of birth when leaving your aid.

Unfortunately, a drop-in service is not available and the hospital ask you kindly not to bring hearing aids to the team expecting to have them repaired while you wait.