

Do you wear NHS Hearing Aids that were issued at **Basildon or Orsett Hospital?**

If so, the volunteers from Hearing Help Essex can clean and retube your NHS hearing aids at these sessions:

- 📍 Billericay – Anisha Grange Care Home, CM11 2LE
- 📍 Pitsea Library, SS13 3HW
- 📍 Wickford Library, SS12 0AG

For further information about these sessions provided by Hearing Help Essex Volunteers please see the Services section of the Hearing Help Essex website.

Please note: There is a limit to the help our volunteers can provide at sessions. If you need new moulds, a hearing test, your hearing aids need adjusting or fine tuning, or your hearing aids have stopped working completely, please contact Basildon Audiology department direct who can book you an appointment with an Audiologist.

Basildon Audiology Department's contact details are:

Phone: 01268 394732

Email: audiology@btuh.nhs.uk

Hearing Aid Batteries

You will be able to collect batteries from the following locations on production of your brown book:

- Aveley Library
- Basildon Hospital - Childrens Hearing Dept. (Level D, Maternity Block)
- Basildon Hospital – Adult Hearing Dept.
(Level C, Jubilee Wing)
- Basildon Library
- Belhus Library
- Billericay Library
- Blackshots Library
- Chadwell Information Centre
- Corringham Library
- East Tilbury Library
- Grays Library
- Laindon Library
- Orsett Hospital (Hearing Department, First Floor, opp eye dept)
- Pitsea Library
- Stanford-Le-Hope Library
- Tilbury Library
- Vange Library
- Wickford Library

You can also send your brown record book and a large letter stamped self-addressed envelope to:

Basildon Audiology Department, Level C, Basildon University Hospital, Basildon, SS16 5NL

Adult Walk-in Repair Clinics

Basildon Hospital: Tuesdays – 1:15 to 6:00pm

Orsett Hospital: Wednesdays – 1:15 to 5:00pm

For assistance or to book an appointment please call: 01268 394732