

Do you wear NHS Hearing Aids that were issued at **Addenbrooke's or Saffron Walden Community Hospital?**

If so, the volunteers from Hearing Help Essex can clean and retube your NHS hearing aids with Moulds (not Corda style) at these sessions:

- Ⓢ Saffron Walden – Support for Sight, CB10 1EQ
- Ⓢ Great Dunmow – John Tasker House Surgery, CM6 1BH
- Ⓢ Thaxted Day Centre – CM6 2QW
- Ⓢ Stansted Day Centre – CM24 8AQ

For further information about these sessions provided by Hearing Help Essex Volunteers please see the Services section of the Hearing Help Essex website.

Please note: There is a limit to the help our volunteers can provide at sessions. If you need new moulds, a hearing test, your hearing aids need adjusting or fine tuning, or your hearing aids have stopped working completely, please contact Addenbrooke's Audiology department direct who can book you an appointment with an Audiologist.

Addenbrooke's Audiology Department contact details are:

Phone: 01223 217797

Email: audiology@addenbrookes.nhs.uk

Hearing Aid Batteries

You will be able to collect batteries from the Audiology Department on production of your brown book

You can also send your brown record book and a large letter stamped self-addressed envelope to:

Audiology

*Box: 94, Cambridge University Hospitals, NHS Foundation Trust
Hills Road, Cambridge, CB2 0QQ*

Repairs and Adjustments

The Department works mainly from Addenbrooke's Hospital with peripheral clinics also held at Newmarket Community Hospital, **Saffron Walden Community Hospital** and the Princess of Wales Hospital, Ely. All enquiries or requests to be seen at a peripheral clinic should be made to Addenbrooke's Hospital.

Walk-in repair sessions are held at Addenbrookes Audiology Department on:

Monday Mornings: 0900 – 1200
Tuesday Afternoons: 1330 – 1700
Wednesday Mornings: 0900 – 1200
Thursday Afternoons: 1330 – 1700
Friday Mornings: 0900 - 1200

If you are unable to attend a walk-in repair session, you can send your hearing aid to Audiology by post. If you post the hospital your hearing aid they will repair it for you and post it back; however in some cases such as a broken ear mould you will still be required to attend the clinic and see an audiologist. To have your hearing aid repaired as quickly as possible please post the hearing aid in its box (or well packaged), your brown hearing aid record book, a note to say what is wrong and a return stamped addressed envelope (including large letter stamp).